

Access Statement

Tour Company - Heritage Horse Drawn Carriages

Hobart



#### Venue Information

##### **Heritage Horse Drawn Carriages**

Salamanca Place, Battery Point Hobart Tasmania

Ph: 0408 763 392. Please wait if the phone diverts to another number. You will be answered or be able to leave a voice message

Email: [heritagecarriages@gmail.com](mailto:heritagecarriages@gmail.com)

[www.https://hobarthorsetours.com.au](https://hobarthorsetours.com.au)

#### Getting There

- Public Transport. Go to [www.metrotas.com.au](http://www.metrotas.com.au) for assistance with bus timetables.
- There is a FREE Salamanca Shuttle Bus which runs in a continuous loop between the Hobart city centre and Salamanca Market Saturdays from 9 am to 2 pm every 10 minutes. Look for the bright green bus.
- Taxis. There is a taxi rank on Castray Esplanade, which has maxi taxis. Yellow Cabs: 13 2227 or 13ecab (133 222)
- Parking. There are generally a lot of parking spaces available, with the exception of Saturdays when the Salamanca Market is on. There are disabled parking spaces available in a dedicated area on Salamanca Place during the Market and there are several disabled parking spaces right near our departure point.

#### Arrival

- There are ramps to the footpath from the roadway but the paving can be uneven in places
- We can assist you if you need help from your car or taxi. Please phone us beforehand to arrange
- There are toilets, including a disabled toilet close by in the Salamanca Arts Centre or Princes Wharf 1.

## Enjoying a Tour

- Assistance and Guide Dogs are welcome but please note there may only be room for 2 passengers if there is a dog on board.
- Our staff have had disability awareness training.
- We can help you on board the carriage if you need assistance. If you can step from the roadway to a kerb height, you will be able to board the carriage.
- We can look after wheelchairs, prams and luggage whilst you are on a tour.
- Our horses are very used to people in wheelchairs or with other disabilities and they look forward to your pats!
- The carriage is a comfortable, smooth ride and there are tours for all ages ranging from 15 minutes to 1.5 hours.
- There are no concessions, however, our tours are priced per carriage so you can have a group of 5 people and spread the cost and really get value for your money.

